

HARRISONS SOLAR OFFER TERMS & CONDITIONS.



NEW AND EXISTING CUSTOMERS

Effective date 16 September 2024

It's wonderful that you've decided to add a Mercury offer to your Harrison's Solar PV system. Here's everything you need to know about the offer. Lots of words, we know, but it's all the important stuff so grab a cup of tea and have a read!

1 THE OFFER

1.1 Receive a special 18 cents per unit buy-back rate (excluding GST and discounts) for each unit generated (to a maximum of 500 units) per billing cycle for 2 years.

2 ELIGIBILITY

2.1 This offer is provided by Mercury NZ Limited and is available to residential customers who sign up on a 2 year electricity contract and have a Harrison's Solar PV system installed at their property.

2.2 If you are registered for GST, you must provide Mercury with your GST number in order to sign up to this offer.

2.3 We are not obliged to provide you with services unless we accept your application. We can decide whether or not to accept any application and credit criteria may apply. You can only have this offer once at your property. This offer is not available in conjunction with any other offer. For more information, please call us on 0800 10 18 10.

2.4 The offer is not transferable or redeemable for cash.

3 CHANGES

3.1 This offer may be subject to change or expiry without prior notice.

4 APPLICATION

4.1 These offer terms and conditions (the "Offer Terms") are in addition to Mercury's General Residential Terms, Electricity and Piped Gas Terms, and Privacy Policy which also apply. Please see our website mercury.co.nz for full details.

4.2 All terms relating to the installation and operation of your Harrison's Solar PV system are set out in your agreement with Harrison's Solar.

5 TERM

5.1 This is a 2 year fixed term contract (the "Term") for electricity. There is no fixed term for broadband, gas, landline phone or mobile phone services.

6 TERM COMMENCEMENT

6.1 The Term starts at the point when your electricity service has been connected with Mercury, at the end of any cooling-off period that applies to you, or from the date of this offer, whichever is later.

7 HOW IT WORKS

7.1 Mercury agrees to purchase the surplus electricity generated through your solar PV system at a buy-back rate of 18 cents per unit (excluding GST and discounts) during the Term, up to a maximum of 500 units per billing cycle.

7.2 Any additional surplus energy generated above the 500 units per billing cycle will be bought back at Mercury's standard buy-back rate (currently 8.5 cents per unit).

8 PERSONAL INFORMATION

8.1 In order to allow us to provide you with details on the buy-back rate available to you, Harrison's Solar may need to disclose your personal information to us, or we may need to disclose some of your personal information to Harrison's Solar. Your personal information will be held and disclosed in accordance with the provisions of the Privacy Act 2020, our Privacy Policy and Harrison's Solar's Privacy Policy and will only be used by us and Harrison's Solar in order to provide you with services in relation to your solar power.

9 CHANGES TO PRICING

9.1 Your electricity and (if applicable), piped gas or LPG rates may be subject to change at any time during the Term.

9.2 If you have electricity and either piped gas and/or LPG with Mercury at the same address (determined by Electricity and Gas registry data provided to Mercury), you will receive a 17.25 cent per day (inc GST) Dual Fuel Discount. The Dual Fuel Discount will be applied as a credit in the gas charges section of your bill each month. If you no longer have both electricity and either piped gas or LPG at the same address with Mercury, you will not receive the Dual Fuel Discount.

- 9.3 At the end of the Term, plan prices, solar buy-back rates and any discounts may be subject to change. You will be given notice of any changes in accordance with Mercury's General Residential Terms.
- 9.4 If during the Term you move to a different property, your energy pricing and Dual Fuel Discount may be different at your new property.

10 EARLY TERMINATION FEES

- 10.1 When you sign up to Mercury, we incur costs in order to provide our services to you. We don't mind paying these if you commit to taking services from us for the Term. On the other hand, if you terminate early, we still have to pay these costs. If you terminate before the end of the Term, you need to repay some of those costs. If you terminate or switch electricity providers within the Term, you'll need to pay an early termination fee of \$150 (this will be added to your next bill). An early termination fee is only payable once during the Term.
- 10.2 If your agreement with Mercury is terminated under the "Termination" section of Mercury's General Residential Terms and Conditions for your breach (including, for example, for regular non-payment of invoices), the applicable early termination fees for your plan will be payable by you.
- 10.3 If during the Term you move to a different property and you no longer have a Harrison's Solar PV system at your new property, we will not charge the early termination fee.
- 10.4 There is no early termination fee if you:
- (a) switch broadband providers or cancel your broadband service.
 - (b) switch gas providers or cancel your gas service.
 - (c) switch landline phone providers or cancel your landline phone service.
 - (d) switch mobile phone providers or cancel your mobile phone service.